



January 12, 2010

Subject: IJ White Systems
TECH SERVICES

Peter,

I have to tell you how impressed I am with Rob's reaction to our call & Joe's driving here so quickly.

We were down at 5:00pm and along with Mark, Alberto & Antonio, Joe had us back up and running by 11:00pm which is just incredible!

I am proud of our guys, Mark, Alberto & Antonio – and I am really impressed that Joe came out so quickly with the parts we needed and his expertise to get us running.

Thanks again for your support of our business.

Regards,

Dave Harris
President