



July 29, 2019

Peter White
Bob Amacker
IJ White Systems
20 Executive Blvd
Farmingdale, NY 11735

**Re: Spiral Blast Freezer
Technical Services**

Hey Bob,

We really enjoyed having Robert here. What a nice young guy and so talented. I was skeptical these changes would make such a big difference in the belt hesitation. I believed this problem was mostly from some mechanical issue.

The upgrade to your new control concept made a HUGE difference. Belting runs smoothly now at a much lower belt tension. And we now have the ability to quickly release the tension if needed. It all works exactly as you told us in the meeting. It's a really big upgrade for us. I think it's the best money we have ever spent on this spiral. We saw the difference within five minutes of starting it up and it has been doing great.

Just wanted to send you a big THANK YOU.

Regards,

Bert

Bert Jenkins
Plant Engineer
J&J Snack Foods