

TECHNICAL SERVICES

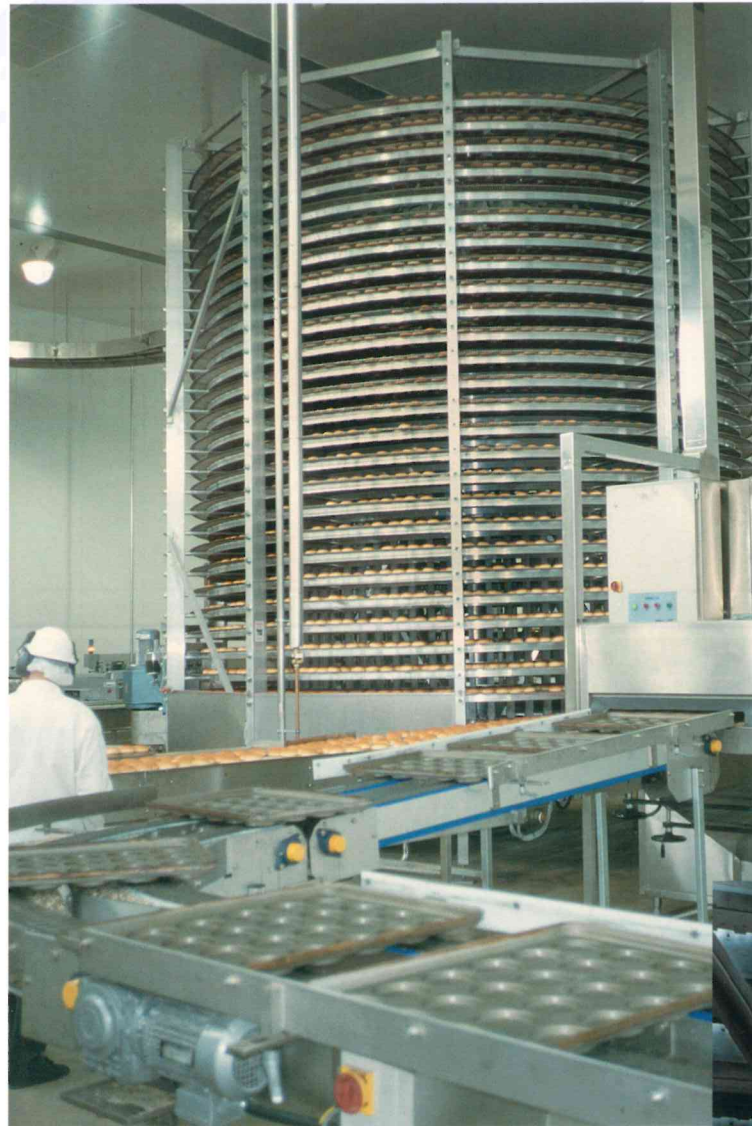
SPIRAL SYSTEMS



SINCE 1919

**I.J. WHITE
SYSTEMS**
"Putting Innovation Into Motion"

TECHNICAL SERVICES



- **PRE-ENGINEERED MODIFICATION PACKAGES**
- **ORIGINAL CAD/CAM COMPONENTS**
- **COMPREHENSIVE ENGINEERING RECORDS**
- **UPDATED ELECTRICAL SCHEMATICS / MANUALS**
- **EXPERIENCED FIELD AND SERVICE ENGINEERS**



SYSTEM RELOCATION

Our trained Relocation Teams have years of field experience handling and re-assembling existing systems. In many cases, the original on-site engineer who installed your system or who has provided on-going service is brought in as part of the Relocation Team. He knows your system, and that knowledge and experience is invaluable when changes need to be made.



Existing IJ White System palletized and ready for relocation.

PM SUPPORT TOOLS

These IJ White Support Tools are available to assist you in achieving optimum performance:

- Operations Manual 2000: PM Schedules, Trouble Shooting, Electrical Schematics, Cleaning and Sanitation Guidelines.
- PM Video 2000
- PM Service Programs
- Technical Service Bulletins
- Hot Line: 24 Hours / 7 Days



TRAINING PROGRAMS

The importance of proper system training is essential in today's multi-shift plants. For training to be effective, it must be customized to meet your personnel requirements.

The following programs are available:

- PM Training Sessions
- Sanitation Procedures and Review
- System Operation and Trouble Shooting



Over the last 30 years, IJ White has relocated and reconfigured over 245 Systems world wide. As your product and production needs change, your IJ White System can be easily modified or even relocated to meet your new requirements.

Our Technical Service Group has maintained extensive engineering files including service records of every system we have built. This historical record of your system, provides the background and data to complete your modifications quickly and cost effectively.

UPGRADE PACKAGES

New System Upgrades Include:

- Belt Overdrive System (BOS): Accurately measure System Belt Overdrive, Increase Belt Life, and Reduce System Tension.
- ABL Package: Automatic Belt Lubrication System
- Powerwash 2000: High Pressure Cleaning System
- Personnel Safety Alert: Protect your Employees



REPLACEMENT PARTS

IJ White replacement parts and components are manufactured with same high quality materials found in your original system. Before shipment, each part is inspected to assure that your system will continue to provide years of trouble free operation.

IJ White Advantage:

- Extended Warranties on IJW Replacement Parts
- In Stock Replacement Parts and Components
- Spiral / Conveyor Belts for Immediate Shipment
- 2 Year Warranty on all Motors and Reducers

PARTS CATALOG



I.J. WHITE SYSTEMS

CONTROL SYSTEM UPGRADES

For improved operator interface, many companies are upgrading their Control Panels with on-line communications and improved graphic displays. The following options are available:

- Factory Direct Modem Support
- Keypad and Touch Screen Interfaces
- Automated PM Maintenance Programs
- Graphic Displays and Realtime Digital Readout
- Communication Modules / Ethernet Capability
- Latest PLC / Panelviews: Monochrome and Color



IJ WHITE UPGRADE PACKAGES

- ON-SITE FIELD ENGINEERS
- TRAINED RELOCATION TEAMS
- EXPERIENCED FIELD SUPERVISION
- APPLICATION & COMPONENT REVIEW
- SYSTEM SURVEY & HEALTH CHECK
- TRAINING AND TECH BULLETINS

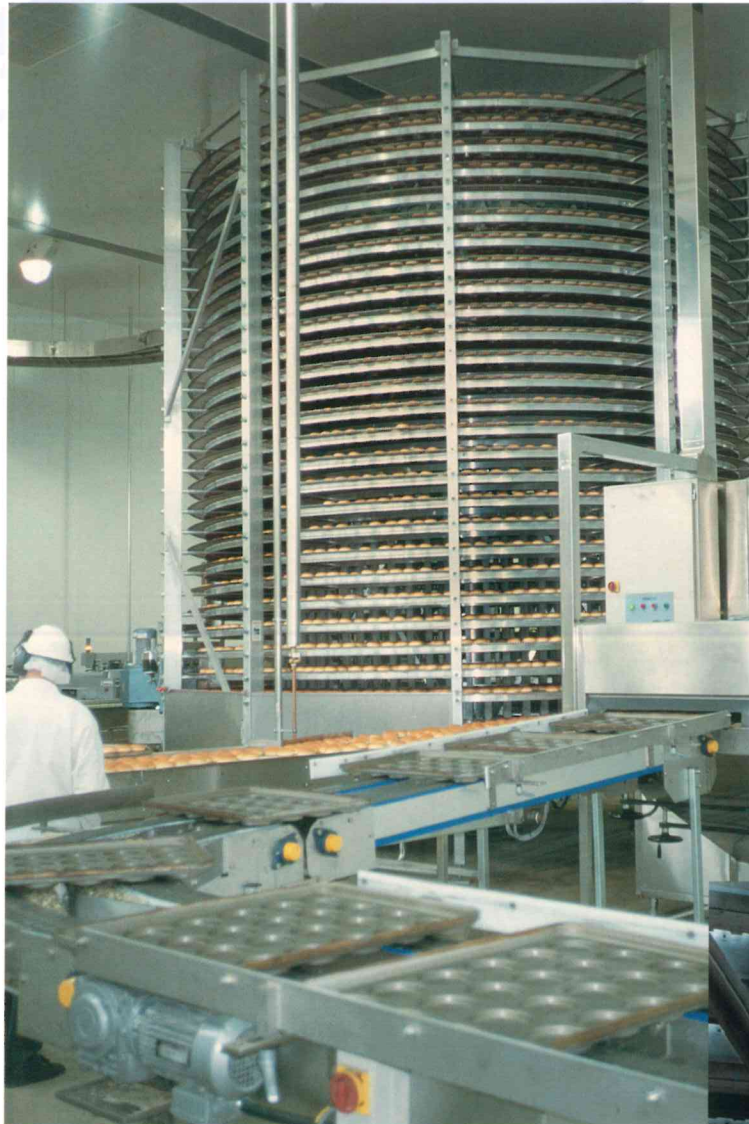
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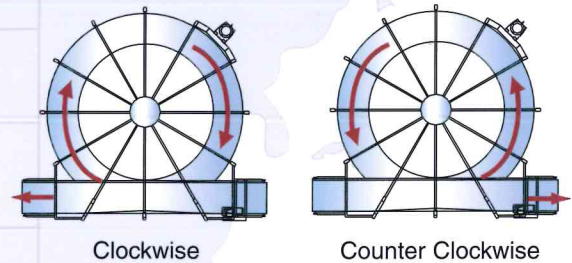
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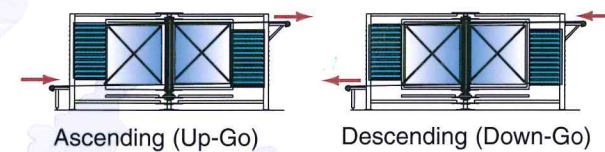
We understand the high cost of downtime and the difficulty of scheduling modifications on a critical production line. When a production line must be running, there is no time for surprises or oversights. With our years of experience, we provide advanced planning and attention to the details that assures the success of having your production back on line on schedule.



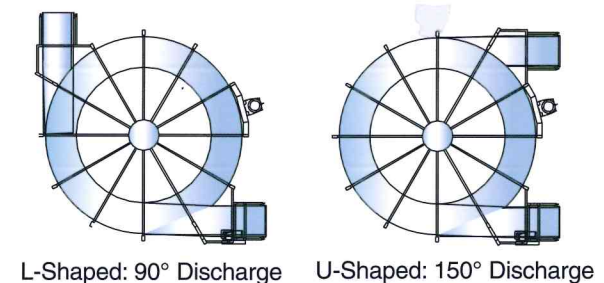
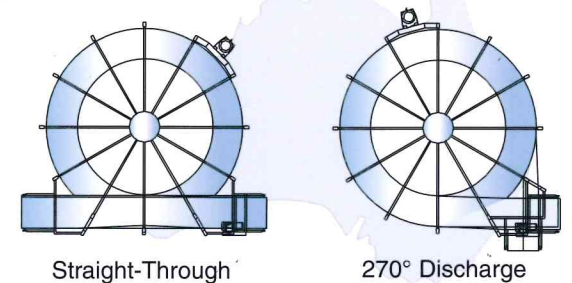
REVERSE ROTATION



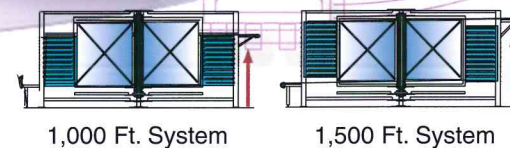
CHANGE DIRECTION



RECONFIGURATION



SYSTEM EXPANSION



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CUSTOMER SUPPORT

TECHNICAL SERVICE TEAM

Our Emergency Technical Service Department is available to you 24 Hours/7 Days a Week.

Key Contacts: 631-293-2211

- **Service Manager:** Brian Billings, ext. 107
bbillings@ijwhite.com
- **Parts Manager:** Julio Caraballo, ext. 111
jcaraballo@ijwhite.com
- **Service Assistant:** Denise Frangione, ext. 103
dfrangione@ijwhite.com



IJ WHITE HEADQUARTERS

With over 5,000 product applications, *I.J. WHITE* is committed to the design and manufacture of the finest Systems for the Food Processing and Baking Industries. Every system we make is assembled and tested in the factory before shipment.

Behind all *I.J. WHITE SYSTEMS* is an energetic work force dedicated to providing our customers with the highest quality equipment and after sale support available today.



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